

Frequently Asked Questions

- Can you collect my laptop?

Yes! If you fill in our form (by clicking the 'APPLY' button above), a member of our staff will be in touch to arrange the collection.

- How much does it cost?

Nothing. Collection, data cleansing, installation and donation are all done by Southampton Hub so there is no cost to anyone.

- I have a laptop but it no longer works. Can you help?

Yes we may be able to help! If you fill in our form (by clicking the 'APPLY' button above), a member of our team will be in touch to discuss your options.

- How do I get a laptop?

We are currently providing laptops to the families and schools that Southampton Hub currently work with to ensure they can access learning and youth programmes delivered by us. If this is not you but you are in need of a laptop, we can assess on a case by case basis to see how we (or another organization) can help. You can contact us on localaction@southamptonhub.org to speak to our team.